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Customer Care Associate – Fast Job Search – Job Vacancy in Byjus

Hiring organization
Byjus

Job Location

India
Remote work from: IND

Date posted
February 7, 2024

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Valid through
31.08.2024

Base Salary
USD 13 - USD 22

APPLY NOW

Qualifications
Graduate, 12th

Employment Type
Full-time

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Description

Customer Care Associate

As a Customer Care Associate, you'll be the friendly face and helping hand for our valued BYJU'S families. You'll play a crucial role in ensuring their seamless learning journey by providing exceptional support, addressing their concerns promptly, and exceeding their expectations. You'll be the bridge between our amazing products and services, and the families who rely on them to nurture their child's love of learning.

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Byjus Careers

Responsibilities:

- **Become the Voice of BYJU'S:** Answer customer calls and emails promptly, patiently, and professionally, addressing their inquiries, concerns, and feedback with empathy and understanding.
- **Be a Problem Solver:** Troubleshoot technical issues, guide customers through product features, and offer solutions that leave them feeling satisfied and empowered.
- **Build Trust and Relationships:** Foster positive relationships with customers by actively listening, providing clear and concise information, and exceeding their expectations at every interaction.
- **Stay Informed:** Continuously learn about BYJU'S products and services, company policies, and industry trends to provide accurate and up-to-date

information to customers.

- **Contribute to Team Success:** Collaborate effectively with colleagues across different departments to ensure a smooth and efficient customer experience.

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Byjus Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical abilities.
- Ability to work independently and as part of a team.
- Positive and enthusiastic attitude with a passion for education and customer service.
- Proficient in using computers and various software applications.
- Adaptable and willing to learn new things quickly.

Tags:

byjus recruitment process,byjus recruitment associate interview,byjus part time job,byjus interview,byjus part time jobs,byju's interview,byjus interview experience,byjus bda interview,byju's bda interview,byjus latest jobs,byjus interview for bda,byjus work from home job,byjus interview questions,byju's interview questions,byjus jobs,byjus,how to crack byjus interview,how to crack byju's interview,byju's zoom interview questions

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