



<https://jobable.govhelp.in/job/customer-care-agent-latest-job-zomato-vacancy-for-freshers/>

## Customer Care Agent – Latest Job – Zomato Vacancy For Freshers

**Hiring organization**  
Zomato

### Job Location

India  
Remote work from: IND

**Date posted**  
March 2, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 15 - USD 24

APPLY NOW

### Qualifications

Graduate, 12th

### Employment Type

Full-time

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### Description

## Customer Care Agent

In this exciting role, you'll be the first point of contact for Zomato's valued customers, ensuring a smooth and enjoyable dining experience. You'll address a wide range of inquiries, from order modifications and delivery issues to restaurant recommendations and account troubleshooting.

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## Zomato Careers

### Responsibilities:

- Respond to customer inquiries via phone, email, and chat in a timely and professional manner.
- Work collaboratively with restaurants and delivery partners to resolve customer issues efficiently.
- Uphold Zomato's high standards for customer service by providing courteous, clear, and informative communication.

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### Zomato Jobs Near Me

#### Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Ability to actively listen and empathize with customer concerns.
- Strong problem-solving skills and a commitment to finding solutions.
- Proficiency in using computers and various software applications.

#### Tags:

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