

## Customer Care Agent – Job Search – PhonePe Jobs Hiring For Freshers

**Hiring organization**  
PhonePe

### Job Location

India  
Remote work from: IND

### Date posted

February 24, 2024

(adsbygoogle = window.adsbygoogle || []).push({});

### Valid through

31.08.2024

### Base Salary

USD 10 - USD 21

APPLY NOW

### Qualifications

Graduate, 12th Pass

### Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

### Description

## Customer Care Agent

PhonePe is India's leading digital payments platform, transforming the way people pay, recharge, invest, and manage their money. With a mission to make financial services accessible and inclusive for everyone, we're at the forefront of shaping the future of digital payments.

(adsbygoogle = window.adsbygoogle || []).push({});

## PhonePe Careers

### Responsibilities:

- Respond to customer inquiries through various channels, including phone, email, and chat, with professionalism and empathy.
- Identify and troubleshoot customer issues related to payments, transactions, account management, and other PhonePe features.
- Resolve customer issues efficiently and effectively, adhering to established guidelines and timelines.
- Escalate complex issues to the appropriate team for further investigation and resolution.
- Proactively gather feedback from customers and identify areas for improvement in our products and services.
- Maintain accurate records of customer interactions and resolutions.

(adsbygoogle = window.adsbygoogle || []).push({});

**If You Want to Get Notifications about Various Jobs, Join our Telegram Channel Now and Get notified Daily about the Latest Jobs**



## Phonepe Jobs For Freshers

### Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Ability to actively listen and understand customer concerns.
- Problem-solving skills and ability to think critically.
- Strong technical aptitude and ability to learn new technologies quickly.
- Customer-centric approach with a focus on building trust and rapport.
- Ability to work independently and as part of a team.
- Time management and organizational skills.

### Tags:

recruitment 2024,phonepe job vacancy,latest engineering jobs,talk with abdul,job vacancy 2024,job updates in hindi,latest job vacancy 2024,latest job updates in hindi,latest job notification 2024,latest jobs for freshers 2024,latest job updates,jobs

**If You Want to Get Notification about Various Jobs, Join our WhatsApp Channel Now and Get notified Daily about Latest Jobs**



### Important Links

**Find the Link in [Apply Now](#) Button**

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});