Customer Care Agent – Job Opening For Freshers – PhonePe New Job Search

Job Location

India

Remote work from: IND

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Base Salary

USD 11 - USD 23

Qualifications

Any Graduate

Employment Type

Full-time

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Description

Customer Care Agent

As a Customer Care Agent, you will be responsible for providing excellent customer service, resolving customer issues, and maintaining high customer satisfaction.

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PhonePe Careers

Responsibilities:

- Answer incoming calls and respond to customer's emails.
- Manage and resolve customer complaints.
- Identify and escalate issues to supervisors.
- Provide product and service information to customers.
- Document all call information according to standard operating procedures.

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Hiring organization

PhonePe

Date posted

February 19, 2024

Valid through

31.08.2024

APPLY NOW



Phonepe Jobs For Freshers

Skills:

- Excellent communication and problem-solving skills.
- Ability to handle stressful situations and remain calm.
- Good listening and customer service skills.
- Basic computer skills and knowledge of customer service software.
- Ability to multitask and manage time effectively.

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