

Customer Care Agent – Fast Job Search – PhonePe Careers

Job Location

India
Remote work from: IND

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Base Salary

USD 11 - USD 22

Qualifications

Graduate, 12th Pass

Employment Type

Full-time

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Description

Customer Care Agent

PhonePe is India's leading digital payments platform, offering users a seamless and secure way to make payments, recharge their phones, invest, and more. With a growing customer base, we're looking for enthusiastic individuals to join our vibrant team and help us deliver exceptional customer service.

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PhonePe Careers

Responsibilities:

- Respond to customer inquiries through phone calls, emails, and chat, promptly and professionally.
- Troubleshoot customer issues related to PhonePe services, identify root causes, and offer effective solutions.
- Escalate complex issues to the appropriate team while keeping customers informed of the progress.

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Hiring organization

PhonePe

Date posted

February 26, 2024

Valid through

31.08.2024

APPLY NOW



Phonepe Jobs For Freshers

Skills:

- Excellent communication and interpersonal skills with the ability to build rapport and empathy with customers.
- Strong problem-solving and analytical skills to diagnose and resolve customer concerns efficiently.
- Excellent written and verbal communication skills in English and Hindi (preferably).
- Proficiency in using computers and navigating various software applications.

Tags:

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