



<https://jobable.govhelp.in/job/call-center-representative-free-job-alerts-jws-steel-careers/>

Call Center Representative – Free Job Alerts – JWS Steel Careers

Job Location

India
Remote work from: IND

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Base Salary

USD 10 - USD 19

Qualifications

Graduate, 12th

Employment Type

Full-time

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Description

Call Center Representative

As a Call Center Representative at JWS Steel, you'll play a pivotal role in providing exceptional customer service, building relationships, and ensuring a smooth experience for every caller. You'll be the first point of contact for our valued customers, offering support, addressing inquiries, and resolving issues with promptness and professionalism.

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JWS Steel Careers

Responsibilities:

- Answer incoming calls efficiently and courteously, understanding customer needs and concerns.
- Provide accurate and timely information about our products, services, and policies.
- Troubleshoot customer issues and offer effective solutions, escalating complex matters when necessary.
- Process orders, update account information, and handle other administrative tasks with accuracy.
- Build rapport with customers, fostering positive relationships and exceeding expectations.
- Contribute to a positive and collaborative team environment.

Hiring organization

JWS Steel

Date posted

February 5, 2024

Valid through

31.08.2024

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JWS Steel Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, with the ability to listen actively and empathize.
- Clear and concise written and verbal communication, with a professional and friendly demeanor.
- Problem-solving skills and the ability to think critically to find solutions.
- Proficiency in using computers and various software applications, including CRM systems.
- A strong work ethic, a positive attitude, and a willingness to learn and grow.

Tags:

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