



<https://jobable.govhelp.in/job/byjus-recruitment-2024-private-jobs-concierge-post/>

Byjus Recruitment 2024 – Private Jobs – Concierge Post

Job Location

India
Remote work from: IND

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Base Salary

USD 11,300 - USD 19,200

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Byjus Recruitment 2024

As a Concierge at Byju's, you will play a crucial role in providing exceptional customer service to our valued students and their families. You will be the first point of contact for a wide range of inquiries, ensuring a smooth and positive experience throughout their learning journey with Byju's.

Byjus Careers

Responsibilities:

- Respond to inquiries from students and families via phone, email, and chat, addressing their concerns and questions promptly and efficiently.
- Provide comprehensive information about Byju's courses, programs, and learning platforms.
- Assist students with technical issues and troubleshoot any problems they may encounter while using Byju's platforms.
- Offer personalized guidance and support to students, understanding their individual needs and learning styles.
- Proactively follow up with students, ensuring their satisfaction and engagement with Byju's services.
- Document interactions and maintain accurate records of all inquiries and resolutions.
- Stay updated on Byju's latest offerings and educational trends.
- Contribute to a positive and welcoming environment for all students and families.

Hiring organization

Byjus

Date posted

January 5, 2024

Valid through

31.08.2024

APPLY NOW

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Byjus Jobs near me

Skills:

- Bachelor's degree in any relevant field (e.g., Education, Communication, Customer Service) is preferred.
- Minimum 2 years of experience in customer service or a related role.
- Excellent communication and interpersonal skills, with the ability to build rapport with people of all ages and backgrounds.
- Strong active listening skills to understand customer needs and concerns accurately.
- Problem-solving skills to identify and resolve issues promptly and effectively.
- Proficiency in written and verbal communication, including grammar and punctuation.
- Ability to multitask and manage multiple priorities simultaneously.
- Positive attitude, patience, and a genuine desire to help others.

Important Links Familiarity with the education sector and Byju's offerings is a plus. **Find the Link in [Apply Now](#) Button**

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