



<https://jobable.govhelp.in/job/britannia-recruitment-2024-all-india-jobs-customer-success-associate-post/>

Britannia Recruitment 2024 – All India Jobs – Customer Success Associate Post

Hiring organization
Britannia

Job Location

India
Remote work from: IND

Date posted
January 4, 2024

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Valid through
31.08.2024

Base Salary

USD 11,200 - USD 19,500

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Britannia Recruitment 2024

As a Customer Success Associate at Britannia, you'll be the happiness ambassador on the other end of the line, the ultimate problem-solver for biscuit-related woes, and the friendly voice that transforms every interaction into a delightful experience. From addressing customer inquiries and resolving concerns to offering feedback and suggestions, you'll wear many hats, playing a crucial role in ensuring every customer feels valued, heard, and ultimately, happy with Britannia.

Britannia Careers

Responsibilities:

- **Become the customer hero:** Actively listen to customer concerns, empathize with their situations, and provide prompt and efficient resolutions to their issues, big or small.
- **Biscuit maestro:** Possess a deep understanding of Britannia's diverse offerings, ingredients, and production processes to answer customer questions and offer informed suggestions.
- **Feedback alchemist:** Transform customer feedback into actionable insights, identifying areas for improvement and ensuring continuous quality and satisfaction.
- **Communication ninja:** Master the art of clear, concise, and empathetic communication, building trust and rapport with customers through every interaction.
- **Team player extraordinaire:** Collaborate effectively with internal teams

like production, quality control, and marketing to ensure a holistic and seamless customer experience.

- **Happiness champion:** Spread positivity and enthusiasm in every interaction, making Britannia a source of joy and delight for every customer.

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Britannia Jobs near me

Skills:

- Bachelor's degree or equivalent (preferred).
- Excellent communication and interpersonal skills, with the ability to actively listen, empathize, and build rapport with customers.
- Strong problem-solving and analytical skills, with the ability to identify and troubleshoot issues with a patient and positive demeanor.
- Proficiency in English, both written and verbal, with the ability to communicate effectively across diverse customer segments.
- Ability to work independently, manage multiple priorities, and thrive in a fast-paced environment.
- A genuine passion for Britannia's products and a desire to create positive customer experiences.

Important Links **Find the Link in [Apply Now](#) Button**

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