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BPO Staff – Jobs Near Me – Byjujs Careers For Freshers

Job Location

India
Remote work from: IND

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Base Salary

USD 10 - USD 21

Qualifications

Graduate, 12th

Employment Type

Full-time

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Description

BPO Staff

Byju's is India's leading EdTech company, revolutionizing the way students learn through engaging and personalized learning experiences. We believe in empowering students with the knowledge and skills they need to thrive in the 21st century. As a BPO Staff (Education Consultant), you'll play a crucial role in supporting Byju's mission by directly interacting with students and parents.

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Byjus Careers

Responsibilities:

- Handle inbound and outbound calls, emails, and chats, addressing queries and concerns promptly and efficiently.
- Provide accurate and clear information about Byju's products and services, guiding customers through the purchase and usage process.
- Proactively identify and escalate complex issues to ensure timely resolution.
- Build rapport with customers, fostering trust and positive brand perception.
- Contribute to data entry and record-keeping tasks, maintaining accuracy and organization.

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Byjus

Date posted

February 13, 2024

Valid through

31.08.2024

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Byjus Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and convey information clearly.
- Active listening and problem-solving skills, effectively addressing customer concerns and finding solutions.
- Strong typing and computer skills, proficient in using CRM and other relevant software.
- Adaptability and flexibility, capable of handling diverse situations and learning new processes quickly.
- Positive attitude and a strong work ethic, with a commitment to exceeding customer expectations.

Tags:

byjus recruitment process,byjus recruitment associate interview,byjus part time job,byjus interview,byjus part time jobs,byju's interview,byjus interview experience,byjus bda interview,byju's bda interview,byjus latest jobs,byjus interview for bda,byjus work from home job,byjus interview questions,byju's interview questions,byjus jobs,byjus,how to crack byjus interview,how to crack byju's interview,byju's zoom interview questions

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