



Bandhan Bank

<https://jobable.govhelp.in/job/bandhan-bank-recruitment-2023-latest-job-customer-support-analyst-post/>

Bandhan Bank Recruitment 2023 – Latest Job – Customer Support Analyst Post

Hiring organization
Bandhan Bank

Job Location

India
Remote work from: IND

Date posted

December 22, 2023

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Valid through

30.06.2024

Base Salary

USD 11,500 - USD 18,400

APPLY NOW

Qualifications

Graduate, 12th

Employment Type

Full-time

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Description

Bandhan Bank Recruitment 2023

At Bandhan Bank, you'll be more than just a customer service representative; you'll be a financial superhero, using your communication skills and problem-solving abilities to empower customers and ensure their banking experience is nothing short of exceptional. You'll play a crucial role in supporting Bandhan Bank's mission of providing accessible and affordable financial services to unbanked and underbanked communities, making a real difference in the lives of millions.

Bandhan Bank Careers

Responsibilities:

- **Customer Maestro:** Actively listen to customer concerns, understand their needs, and provide prompt and courteous support.
- **Resolution Ninja:** Analyze issues, troubleshoot problems, and develop effective solutions to ensure customer satisfaction.
- **Product Prodigy:** Possess in-depth knowledge of Bandhan Bank's products and services to accurately answer customer inquiries and provide informed guidance.
- **Communication Catalyst:** Clearly explain complex financial concepts and procedures in a way that is easy for customers to understand.
- **Empathy Evangelist:** Build rapport with customers, demonstrate genuine care for their concerns, and go the extra mile to exceed expectations.
- **Data Dynamo:** Analyze customer feedback and interaction data to identify areas for improvement and optimize customer support processes.

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Bandhan Bank Jobs near me

Skills:

- Bachelor's degree in any discipline preferred.
- 1+ years of experience in customer service or a related field (banking experience a plus).
- Excellent communication and interpersonal skills, with the ability to build rapport and connect with diverse customers.
- Strong problem-solving and analytical skills.
- Proficiency in computer skills and relevant software applications.
- A passion for helping others and a commitment to providing exceptional customer service.

Important Links **Find the Link in [Apply Now](#) Button**

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