

https://jobable.govhelp.in/job/amazon-recruitment-2024-all-india-jobs-collection-agent-post/

Amazon Recruitment 2024 - All India Jobs - Collection Agent Post

Job Location

India

Remote work from: IND

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Base Salary

USD 12,200 - USD 18,000

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Amazon Recruitment 2024

As a Collection Agent at Amazon, you'll be the customer advocate, the financial navigator, and the bridge between a seamless shopping experience and timely payments. You'll work collaboratively with customers to resolve outstanding payments, provide clear financial solutions, and ensure a positive outcome for both Amazon and the customer.

Amazon Careers

Responsibilities:

- Communication Catalyst: Maintain courteous and professional communication with customers to understand their situations and challenges.
- Problem-Solver Ace: Proactively identify and address payment concerns, offering tailored solutions and guidance.
- **Compliance Champion:** Adhere to strict company policies and procedures when collecting payments and communicating with customers.
- **Data Detective:** Analyze customer accounts and identify potential risks to ensure responsible and ethical collection practices.
- Performance Optimizer: Continuously improve communication skills and collection techniques to optimize performance and achieve collection goals.

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Hiring organization

Amazon

Date posted

January 3, 2024

Valid through

31.08.2024

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Skills:

- High school diploma or equivalent qualification, preferably with experience in customer service or collections.
- Excellent communication and interpersonal skills, building rapport with diverse customers and fostering understanding.
- Strong problem-solving and analytical skills, identifying financial challenges and offering viable solutions.
- Ability to work independently and manage multiple tasks efficiently in a fastpaced environment.
- Commitment to ethical and responsible collection practices, ensuring

Important on Restatisfaction and compliance with regulations on Now Button

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