



<https://jobable.govhelp.in/job/airtel-recruitment-2023-24-all-job-for-you-customer-officer-post/>

Airtel Recruitment 2023-24 – All Job For You – Customer Officer Post

Hiring organization
Airtel

Job Location

India
Remote work from: IND

Date posted
December 23, 2023

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Valid through
31.08.2024

Base Salary

USD 10,800 - USD 18,000

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Airtel Recruitment 2023-24

Airtel, India's leading telecommunications provider, is searching for enthusiastic and customer-centric Customer Officers to join our dynamic team in [City, Country]. In this vital frontline role, you'll be the face of Airtel, ensuring seamless service, resolving queries with a smile, and empowering customers to connect with what matters most.

Airtel Careers

Responsibilities:

- **Customer Champion:** Be the first point of contact for customers, addressing inquiries, complaints, and requests with empathy, knowledge, and a solutions-oriented approach.
- **Airtel Ambassador:** Share your in-depth knowledge of Airtel's prepaid and postpaid plans, value-added services, and latest offerings, guiding customers towards the perfect fit for their needs.
- **Tech Guru:** Assist customers with navigating their Airtel connections, apps, and devices, ensuring a smooth and enjoyable experience.
- **Relationship Builder:** Foster positive relationships with customers, actively listening to their concerns and building trust through clear communication and proactive problem-solving.
- **Team Player:** Collaborate effectively with colleagues across departments to ensure efficient service delivery and address complex customer issues.

- **Data Analyst:** Analyze customer data and feedback to identify areas for improvement and contribute to enhancing Airtel's customer experience.

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Airtel Jobs near me

Skills:

- **Exceptional Communication Skills:** Strong written and verbal communication skills, with the ability to actively listen, empathize, and explain complex information clearly.
- **Problem-Solving Savvy:** A natural ability to identify and resolve customer issues with a calm, resourceful, and solution-oriented approach.
- **Customer Focus:** A genuine passion for exceeding customer expectations and delivering exceptional service in every interaction.
- **Product Knowledge:** Strong understanding of Airtel's prepaid and postpaid plans, value-added services, and latest offerings.
- **Tech Savvy:** Familiarity with mobile technology and basic troubleshooting skills are a plus.
- **Teamwork Champion:** The ability to collaborate effectively within a team and contribute to a positive and supportive work environment.

Important Links

Find the Link in [Apply Now](#) Button

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