

Air Arabia Careers – Jobs Near Me – Customer Service Specialist Job Alerts

Hiring organization
Air Arabia

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

Date posted

March 21, 2024

Valid through

31.12.2024

(adsbygoogle = window.adsbygoogle || []).push({});

APPLY NOW

Base Salary

USD 17 - USD 26

Qualifications

Graduate, Post Graduate

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Employment Type

Full-time

Description

Air Arabia Recruitment 2024

Are you passionate about delivering exceptional customer service? Do you thrive in a fast-paced environment where you can make a real difference? If so, then a career as a Customer Service Specialist at Air Arabia could be the perfect opportunity for you!

Air Arabia Jobs Near Me

Air Arabia is a leading low-cost carrier in the Middle East and North Africa, offering affordable and convenient air travel to destinations across the globe. We are a dynamic and growing company with a commitment to providing our customers with a world-class travel experience.

Summary

In this role, you will play a vital role in ensuring our customers have a smooth and enjoyable travel experience. You will be the first point of contact for our customers, providing them with information and support via phone, email, and social media. You will be responsible for handling a variety of customer inquiries, resolving issues efficiently, and exceeding customer expectations.

(adsbygoogle = window.adsbygoogle || []).push({});

Key Responsibilities

- Respond to customer inquiries promptly and professionally via phone, email, and social media
- Provide accurate and up-to-date information on Air Arabia's flights, destinations, fares, and policies
- Assist customers with booking flights, managing reservations, and making changes to their itineraries
- Resolve customer complaints and concerns efficiently and effectively
- Proactively identify and address potential customer issues
- Document all customer interactions and maintain accurate records
- Continuously learn and update your knowledge of Air Arabia's products and services
- Uphold Air Arabia's high standards for customer service

Required Skills and Qualifications

- Excellent communication and interpersonal skills
- Strong problem-solving and decision-making skills
- Ability to work independently and as part of a team
- Excellent time management and organization skills
- Proficient in using computers and a variety of software applications
- Fluency in English and Arabic is a plus

Experience

- We are open to applications from both freshers and experienced candidates.
- For experienced candidates, a minimum of 1 year of experience in customer service is preferred.

(adsbygoogle = window.adsbygoogle || []).push({});

If You Want to Get Notifications about Various Jobs, Join our Telegram Channel Now and Get notified Daily about the Latest Jobs



Why Join Air Arabia

Air Arabia offers a competitive salary and benefits package, including:

- Opportunity to work in a fast-paced and dynamic environment
- Be part of a growing and successful company
- Work with a team of passionate and dedicated professionals
- Gain valuable experience in the aviation industry
- Enjoy a competitive salary and benefits package
- **[Insert additional benefits specific to Air Arabia, such as travel**

discounts, flexible work arrangements, etc.]

We are committed to providing our employees with a positive and rewarding work environment. If you are looking for a challenging and rewarding career, then we encourage you to apply!

Application Process

To apply for this position, please submit your resume and cover letter online.

Join Air Arabia and Make a Difference!

We are looking for passionate and customer-focused individuals to join our team. If you are ready to embark on a rewarding career with Air Arabia, we encourage you to apply!

In Conclusion

This is an exciting opportunity to join a leading airline and make a real difference in the travel industry. As a Customer Service Specialist at Air Arabia, you will play a vital role in ensuring our customers have a positive and memorable travel experience. We offer a competitive salary and benefits package, as well as a chance to work in a fast-paced and dynamic environment. If you are looking for a challenging and rewarding career, then we encourage you to apply!

If You Want to Get Notification about Various Jobs, Join our WhatsApp Channel Now and Get notified Daily about Latest Jobs



Important Links

Find the Link in [Apply Now](#) Button

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

```
(adsbygoogle = window.adsbygoogle || []).push({});
```